

Browser Compatibility & Clearing Browser Cache

BROWSER COMPATIBILITY

Before using the system for the first time after the upgrade is complete (ie, on or after June 14), please check your computer's browser version, and, if required, download the new version. This will help to optimize system performance. Users that don't upgrade to one of these versions will see a warning message on the login screen.

Here are the versions that work best with the upgraded financial system.

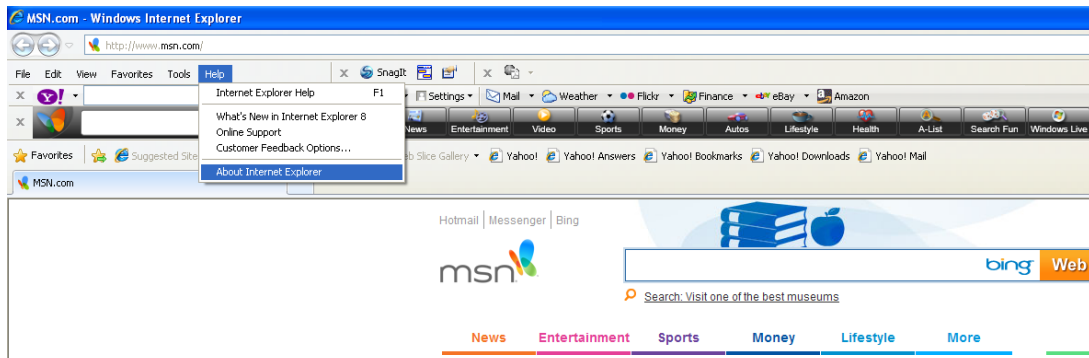
- Firefox 3.5 or higher versions (available from the Lab's Software download page)
- Internet Explorer 7 (available from Microsoft download website)
- Safari 3.1.x or higher versions (available from Apple download website)

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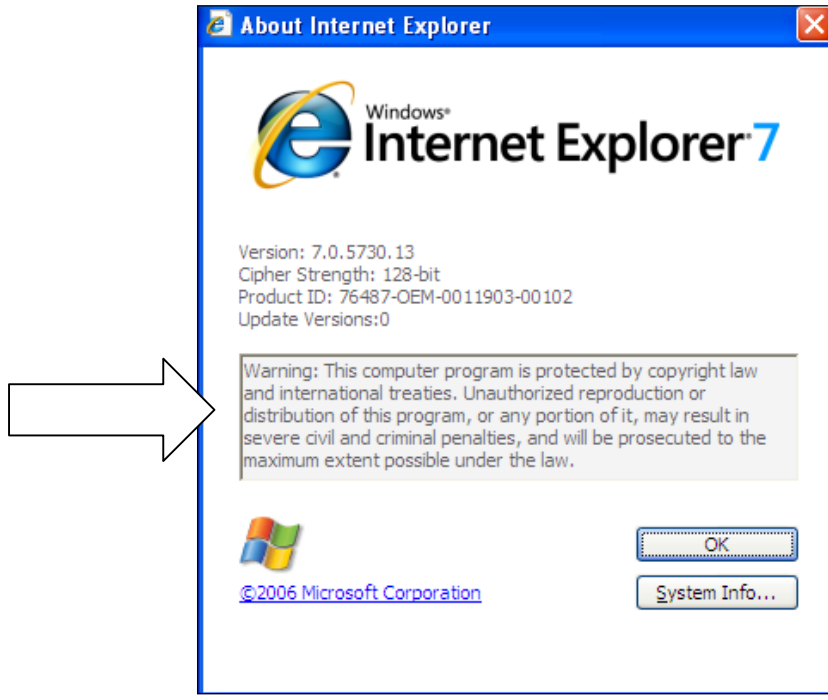
TO IDENTIFY YOUR CURRENT BROWSER VERSION

Internet Explorer

- Open the browser
- Click on the 'Help' option on the menu

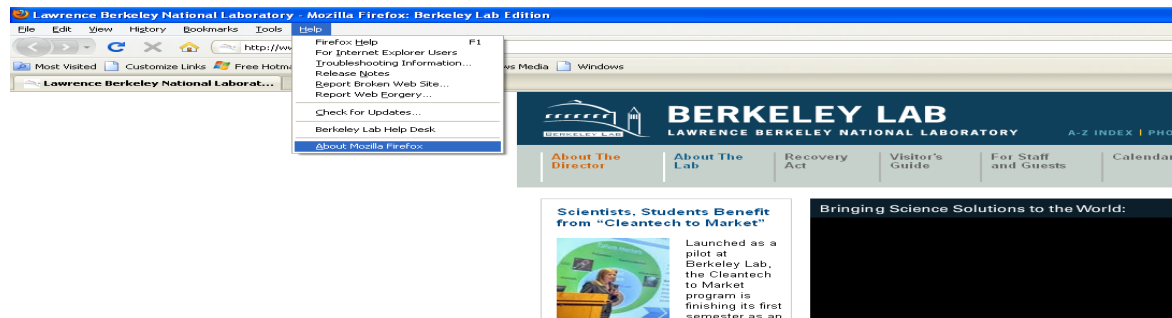


- Click on 'About Internet Explorer' and note down the version from the screen that pops up (sample screen shot given below)



Firefox

- Open the browser
- Click on the 'Help' option on the menu

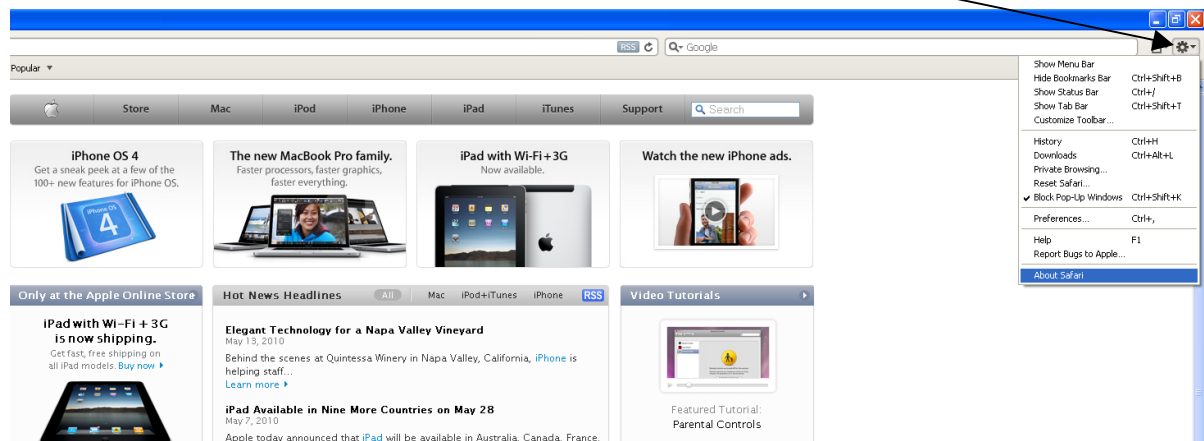


- Click on 'About Mozilla Firefox' and note down the version from the screen that pops up (sample screen shot given below)



Safari

- Open the browser
- Click on the drop down arrow under the 'Settings icon' option on the menu



- Click on 'About Safari' and note down the version from the screen that pops up (sample screen shot given below)



CLEARING BROWSER CACHE

- After ensuring that appropriate browser version is either available on the local work station or downloaded, it is recommended to clear the browser cache to optimize system performance.
- Follow the instructions below, depending on the browser and its version.

Internet Explorer 7
<ol style="list-style-type: none">1. From the Tools menu in the upper right, select Delete Browsing History.2. Next to "Temporary Internet Files", click Delete files.... To delete your cookies, click Delete Cookies.3. Click Close, and then click OK to exit.4. Close all browsers and restart.
Firefox 3.5 for Windows
<ol style="list-style-type: none">1. From the Tools menu, select Clear Recent History....2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.3. Click the down arrow next to "Details" to choose what history elements to clear (e.g., check Cookies to clear cookies). Click on "Clear Now"4. Close all browsers and restart.
Firefox 3.5 for Mac OS X
<ol style="list-style-type: none">1. From the Tools menu, select Clear Recent History....2. From the Time range to clear: drop-down menu, select the desired range; to clear your entire cache, select Everything.3. Click the down arrow next to "Details" to choose what history elements to clear. Click on "Clear Now"4. Close all browsers and restart.
Safari
<ol style="list-style-type: none">1. From the Safari menu, select Empty Cache... and Cookies... .2. When prompted, click Empty to confirm that you want to empty the cache.3. Close all browsers and restart.